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MEMORANDUM

DATE: July 17, 2015

TO: Alameda Alliance for Health Contracted Providers

FROM: Alameda Alliance for Health Utilization Management Dept

REGARDING: Change in Units of Service for Outpatient Services Authorizations

CC:

Alameda Alliance for Health (the Alliance) will be paying medical claims through a new claims platform in the near future. Effective **July 20, 2015**, the Alliance Utilization Management department has updated our authorization process for outpatient services to better match the new claims platform. The change does not impact authorizations approved prior to July 20, 2015.

All outpatient services will be authorized with "unit(s)" as the unit of service. Outpatient services will no longer be authorized using visits or days. The change in the unit of service descriptor does not impact the actual quantity of services authorized.

For example, the change would impact an outpatient service as such:

<u>Outpatient Service</u>	<u>Authorized Units Prior to 7/20/15</u>	<u>Authorized Units After 7/20/15</u>
<i>Physical Therapy</i>	<i>10 Visits</i>	<i>10 Units</i>

Please note inpatient services continue to be authorized with "day(s)" as the unit of service and are not impacted by this change.

Thank you for participating in the Alliance network and ensuring quality care to our members.

Sincerely,
Utilization Management Unit
Alameda Alliance for Health

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