NEW! Acetaminophen (Tylenol®) Dose Limit

To promote safe medication use and improve care for our members, the Alliance has implemented a cumulative acetaminophen (APAP) dose edit to prevent members from receiving prescriptions containing more than 4 grams of acetaminophen (APAP) per day. This edit calculates any acetaminophen (APAP) containing prescription filled at any pharmacy billed to the Alliance.

Effective, **April 14th, 2015**, claims contributing to a daily dose of > 4 grams of acetaminophen (APAP) per day will reject with error 426 “CUMULATIVE DOSE EXCEEDS LIMIT”. The additional POS messaging will show “Exceeds 4 grams APAP daily”.

**Troubleshooting Error 426 - CUMULATIVE DOSE EXCEEDS LIMIT:**

- Double-check quantity and days supply on prescription
- Work with prescriber to reduce daily APAP dose to less than 4 grams
- If daily dose is already less than 4 grams, then its combination with a previously filled prescription is more than 4 grams per day
- Call PerformRx’s Pharmacy Help Desk, **855-508-1713 from 8:30 a.m. - 5:30 p.m. (PST), Mon-Fri** to receive details on previously filled prescriptions or to request an one-time override

As you know, FDA labeling for acetaminophen-containing products limits intake to no more than four (4) grams of acetaminophen (APAP) per day since doses greater than this can cause liver damage. We appreciate your continued service to our members.

For more help, call Alliance Pharmacy Services at 510-747-4541 from 9:00 a.m. - 5:00 p.m. (PST), Mon-Fri or PerformRx at **855-508-1713 from 8:30 a.m. - 5:30 p.m. (PST), Mon-Fri.**