



Health care you can count on.
Service you can trust.

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December 10, 2015

Electronic Remittance Advice

Dear Provider,

The Alliance values our loyal community of providers and is committed to continuously improving our provider customer satisfaction. The Alliance follows a set of HIPAA-mandated standards and operating rules for exchanging electronic administrative data as required by DHCS.

Beginning **December 17th, 2015**, the Alliance will provide enhanced Electronic Remittance Advice (ERA) (835-5010) files that support standardized reason codes and HIPAA compliant Medi-Cal codes.

We have created crosswalks for standardized reason codes and HIPAA compliant Medi-Cal codes. The standardized reasons code crosswalk includes new and updated codes for the error messages that were previously issued by our HealthSuite system on your electronic remittance advices.

Effective **July 1st, 2016**, the Alliance will no longer accept Local Codes. The Alliance will crosswalk all Local Codes submitted on claims to HIPAA compliant Medi-Cal Codes. The crosswalk conversions will be reported on electronic remittance advices (ERAs) through June 30, 2016.

The crosswalks containing standardized reason codes and HIPAA compliant Medi-Cal codes will be available on the Alliance Provider website: www.alamedaalliance.org/provider for your reference.

Thank you for your attention in this matter. If you have any questions or concerns, please call Provider Relations at 510.747.4510.

Sincerely,

Alameda Alliance for Health