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Service you can trust.



January 16, 2015

Provider Manual Amendment

Beginning **Monday, March 23, 2015** Alameda Alliance for Health (Alliance) will only accept Prior Authorization requests from the treating physician who has determined medical necessity for the services and procedure. The Alliance will no longer accept Prior Authorization requests from the rendering provider.

This change applies to all lines of business (Medi-Cal and Group Care).

This change is effective for services rendered on or after **Monday, March 23, 2015**. Please also note that claims will be denied if the Prior Authorization number is not included on the submitted claim form/file.

Providers can continue to submit Prior Authorization request using our Alliance standard Authorization Request form. More details on our Utilization Management programs and processes can be found at: <https://www.alamedaalliance.org/providers/medical-management>

Thank you for your cooperation and ensuring that our members receive appropriate care. If you have any questions please contact Medical Services at 510-747-4540

