

# Alameda Alliance for Health ADVICE NURSE LINE



Have a health problem and can't reach your doctor?

At Alameda Alliance for Health (Alliance), we are here to help. As your partner in health, we strive to connect you to the right care at the right time.

## ADVICE NURSE LINE

If you have a health problem, **call your doctor**. If you can't reach your doctor, the nurse line is ready to give you advice.

Medi-Cal Members: **1.888.433.1876**

Group Care Members: **1.855.383.7873, Pin #690**

### Key features of the Advice Nurse Line

- No cost for Alliance members.
- Ready to help 24 hours a day, 7 days a week.
- Nurses provide advice on topics, such as:
  - Treatment of common health concerns
  - Tips on leading a healthy lifestyle
  - Health screenings and shots
- Nurses help you decide whether you require emergency or urgent care, or if you should schedule a doctor's visit.
- Nurses speak English and Spanish, and use interpreters for other languages.



**Questions?** Please call the Alliance Member Services Department

Monday – Friday, 8 am – 5 pm

Phone Number: **1.510.747.4567** • Toll-Free: **1.877.932.2738**

People with hearing and speaking impairments (CRS/TTY): **711/1.800.735.2929**

**[www.alamedaalliance.org](http://www.alamedaalliance.org)**