

AAH SSL-VPN Access (AD) Starter Guide

System Requirements and Settings

- Microsoft Windows 2000 or later with Internet Explorer
- Internet Explorer must be configured as follows:
 - Cookie enabled
 - JavaScript enabled
 - Pop-up Blocker turned off
 - ActiveX enabled
 - Turn off IE Protected Mode (IE 9 only)

Step 1: Starting AAH SSL-VPN Access

1. Launch Internet Explorer and go to our home page at: <http://www.alamedaalliance.org/>
2. Click on "Employee Access" at the bottom of our home page.
3. Click on "SSL-VPN Access-Cell".
4. Enter your Windows Username and Password. Click "Login".

The image shows a login form with the following elements:

- User Name:** A text input field.
- Password:** A text input field.
- Domain:** A dropdown menu with the selected value "AD for Access2".
- Login:** A button located below the input fields.

Step 2: Using AAH SSL-VPN Access

After you login, you will see links to your resources.

Remote Desktop

1. Click on "[Remote Desktop](#)" to access to your workstation.
If prompted to install anything, click "Install".
2. Enter your [Windows login ID](#) and [password](#) when prompted.
This is your normal Windows password. Not the A-Key.
3. When you are done, click the "X" on top of the screen to close.

Step 3: Leaving AAH SSL-VPN Access

When you are done working in AAH SSL-VPN Access, be sure to take the following steps.

1. Click "[Logout](#)" in the AAH SSL-VPN Access page.
2. Click "Yes" when you are prompted "delete History Item".
3. [Close all browser windows](#).

IMPORTANT

- If you change your email address, please contact the Helpdesk [immediately](#) to update your account.

Where to Find More Information

Please visit "Employee Access" on our web site at <http://alamedaalliance.org/> for more information online. Or contact the Helpdesk.

Call: **510-747-4520**

Email: ishelpdesk@alamedaalliance.org