



Health Care Quality Committee Meeting Agenda

Thursday, October 12, 2017

Via Uber Conference

Join the call via web: <https://www.uberconference.com/rrobertson1>

Optional dial in number: 510-770-6927 No PIN needed

6:00 p.m. – 8:00 p.m.

<u>Agenda Item</u>	<u>HCQC Action</u>	<u>Presenter</u>
Call to Order, Introductions/Roll Call		K. Dalziel, MHA
Review and Approve Agenda Items, 10/12/17	Vote	K. Dalziel, MHA
Meeting Minutes, 8/31/2017		
Confidential and Conflict of Interest Form	Member Signature	K. Dalziel, MHA
Standing Reports		
1. Internal Quality Improvement Committee Minutes 8/11/2017	Vote	K. Dalziel, MHA
2. Access and Availability Subcommittee Minutes 8/02/2017	Vote	K. Dalziel, MHA
3. Quality Projects, Update	Informational	M. Arrazate
4. 2017 Potential Quality Issues Report_9-21-17	Vote	K. Dalziel, MHA
5. CG CAHPS_2017_PreTimeline	Vote	K. Dalziel, MHA
6. CG CAHPS_3.0_overview	Vote	K. Dalziel, MHA
7. Provider Update on Member Satisfaction	Vote	K. Dalziel, MHA
Policies & Procedures (<i>see attached grid</i>)	Vote	K. Dalziel, MHA
A. Health Education		
1. Language Assistance Services CLS-003		
2. Compliance Monitoring of CLS Program CLS-011		
B. Quality Improvement		
3. Potential Quality Issues QM-104		
4. Monitoring of Access and Availability Standards QM-114		
5. Delegation MED-QM-111		
D. Utilization Management		
6. Over and Under Utilization Policy MED-UM-004		
7. Utilization Management MED-UM-0001		
8. Timeliness of UM Decision MED-UM-051		
8.1. Timeliness Standard Attachment		

9. Notice of Action UM-054

C. Pharmacy

- 11. Prior Authorization Review Process RX-001
- 12. Exception Review Process RX-003
- 13. Decision and Notification Requirements RX-011

Public Comment

Informational K. Dalziel, MHA

Meeting Adjournment

K. Dalziel, MHA

The Health Care Quality Committee welcomes you to its meetings and your interest is appreciated. If you wish to speak on a matter on the agenda, you will have the opportunity to do so in the order determined by the Chair. If you wish to speak on a matter not on the agenda, please wait until the Chair asks for public comments at the end of the regular agenda. Please be brief and limit your comments to the specific subject under discussion.

Note: Only matters within Health Care Quality Committee's jurisdiction may be addressed at its meetings. If necessary, the Chair may limit the total time to be devoted to public comment on any item, and the time allotted to individual speakers, to ensure sufficient time for the consideration of all matters on the agenda.

Please contact Roberta Robertson RRobertson@alamedaalliance.org or 510-373-5719 at least 72 hours before the meeting to request agenda materials in an alternative format, or any other reasonable disability related accommodations or services that may be necessary for you to participate in and enjoy the benefits of this meeting. This meeting is wheelchair accessible.