



## Alameda Alliance for Health Notice of Non-discrimination

Discrimination is against the law. Alameda Alliance for Health (Alliance) complies with applicable federal and State civil rights laws and does not discriminate (exclude or treat people differently) on the basis of race, color, national origin, creed, ancestry, religion, language, age, marital status, sex, sexual orientation, gender identity, health status, physical or mental disability, or identification with any other persons or groups defined in Penal Code 422.56, and the Alliance will provide all Covered Services in a culturally and linguistically appropriate manner.

The Alliance:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (braille, large print, audio, accessible electronic formats, and other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Member Services.

If you believe that the Alliance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, creed, ancestry, religion, language, age, marital status, sex, sexual orientation, gender identity, health status, physical or mental disability, or identification with any other persons or groups defined in Penal Code 422.56, you can file a grievance with:

Alameda Alliance for Health  
Attn: Grievances  
1240 South Loop Road  
Alameda, CA 94502  
Tel: **510.747.4567**  
Toll-Free: **1.877.932.2738**  
CRS/TTY: **711** or **1.800.735.2929**  
Fax: **1.855.891.7258**  
**[grievances@alamedaalliance.org](mailto:grievances@alamedaalliance.org)**

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Alliance's Grievance and Appeals unit is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
Toll-Free **1.800.368.1019**  
TDD **800.537.7697**

Complaint forms are available at [www.hhs.gov/ocr/filing-with-ocr](http://www.hhs.gov/ocr/filing-with-ocr).