

# ALAMEDA ALLIANCE FOR HEALTH PROVIDER PORTAL SIGN-UP INSTRUCTIONS

At Alameda Alliance for Health (Alliance), we value our dedicated provider partner community. We are here to help ensure you have everything you need to care for Alliance members and that your experience as an Alliance provider is positive.

Alliance contracted providers can use our Provider Portal to conveniently access important information without making a phone call. The information on our Provider Portal is updated every 24 hours, seven days a week.

## Sign up today! It's quick and easy!

- Step 1:** Visit the Alliance website at [www.alamedaalliance.org](http://www.alamedaalliance.org) and click on **Provider Portal** at the top right corner. You will be redirected to the Alliance Provider Portal webpage.
- Step 2:** Click **Create Account** on the right side of the page.
- Step 3:** Complete all steps (please have all contact information, Taxpayer Identification Number (TIN), and National Provider Identifier (NPI) ready).
- Step 4:** Submit your request. Your request will be reviewed for approval. Please allow two (2) business days for the Alliance Provider Service Department to review and respond.
- Step 5:** Start using the portal!

## Benefits of our Provider Portal

- Download rosters
- Submit new authorization requests and view authorization status
- Submit professional claims and view claim status
- View gap-in-care reports
- View remittance advice (RA) statements
- And much more!

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Thank you for being a part of the Alliance provider network! Together, we are creating a healthier community for all.

## We are Here to Help

If you have any questions, please contact:

Alliance Provider Services Department  
Monday – Friday, 7:30 am – 5 pm  
Phone Number: **1.510.747.4510**  
Email: [providerservices@alamedaalliance.org](mailto:providerservices@alamedaalliance.org)

