



New Provider Directory Requirements for Transgender, Gender Diverse or Intersex (TGI) Inclusive Care Act

At Alameda Alliance for Health (Alliance), we value our dedicated provider partner community. We are sharing an important notice with you.

California State Senate Bill (SB) 923, known as the Transgender, Gender Diverse or Intersex (TGI) Inclusive Care Act, mandates health plans such as the Alliance to include specific provider directory requirements. Health plans must obtain voluntary attestations from contracted providers, including those contracted through delegates, to identify providers who offer gender-affirming services. Providers who wish to be recognized as gender-affirming in the provider directory can indicate this preference through these attestations.

Section 1367.28 of the California Health and Safety Code defines gender-affirming services, as, “including, but not limited to, feminizing mammoplasty, male chest reconstruction, mastectomy, gender-confirming facial surgery, hysterectomy, oophorectomy, penectomy, orchiectomy, feminizing genitoplasty, metoidioplasty, phalloplasty, scrotoplasty, voice masculinization or feminization, hormone therapy related to gender dysphoria or intersex conditions, gender-affirming gynecological care, or voice therapy related to gender dysphoria or intersex conditions”.

The Alliance requests our contracted providers complete the TGI Inclusive Resource & Provider Survey on our website and linked below to help accurately collect and include this information in our Provider Directory.

The survey should take a few moments complete and asks:

- First and last name of the contracted provider
- Individual National Provider Identifier (NPI) (Type 1 NPI)
- Confirmation if the individual provider offers gender-affirming services and wants to include this information in our Provider Directory
- Where the provider can be reached if we have any questions about the survey

To complete the survey, please visit <https://bit.ly/42Yo6lx>.

If at any time you would like to change or update your TGI information, you can submit a new survey and our Provider Directory will be updated based on any updated responses we receive.

We appreciate your participation and your partnership to provide access to high quality care and services. These results will help better direct member referrals to you to better serve our members.

For more information about these requirements please refer to:

- The Department of Health Care Service All Plan Letter 24-017 - www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL%202024/APL24-017.pdf
- Senate Bill 923 - https://leginfo.ca.gov/faces/billTextClient.xhtml?bill_id=202120220SB923

Questions? Please call the Alliance Provider Services Department
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