



Important Update for Mental Health Providers: The Mental Health Coordination of Care Update Form is Now Available on the Provider Portal

At Alameda Alliance for Health (Alliance), we value our dedicated provider community. We are excited to announce that we have updated the features on our Alliance Provider Portal to include the Mental Health Coordination of Care Update Form.

Starting Friday, December 1, 2023, the Mental Health Coordination of Care Update Form will be available under the **Forms** section of the Alliance Provider Portal. Mental health providers can complete this form once they have completed the Mental Health Initial Evaluation Form and after every 12 visits are complete. Mental health providers can also submit this form at any time during the course of a member's treatment to notify the Alliance Behavioral Health team of additional new services needed, such as a referral to Alameda County Behavioral Health for Specialty Mental Health or substance use disorder services.

To access the form, please see the instructions below:

1. Visit the Alliance website at **www.alamedaalliance.org**.
2. Click **Provider Portal** on the top right section of the website.
3. Input your username and password on the login page of the Provider Portal.
4. From the homepage, click the **Forms** icon on the right panel.
5. Under **Online Submissions**, click **Mental Health and Autism/ABA Forms**.
6. Click **Mental Health Coordination of Care Update Form**
7. Complete the form and click submit.

Mental health providers with general questions about accessing the portal can call the Alliance Provider Services Department at **1.510.747.4510** or email **providerservices@alamedaalliance.org**.

Mental health providers with specific questions about completing the Mental Health Initial Evaluation or the Mental Health Coordination of Care Form can email the Alliance Behavioral Health team at **deptbhmentalhealth@alamedaalliance.org**.

Thank you for being a part of the Alliance provider network. Together, we are creating a healthier community for all.

Questions? Please call the Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm
Phone Number: **1.510.747.4510**
www.alamedaalliance.org