



Important Notice for Long-Term Care (LTC) Facilities: Update on Billing and Claims for Rehabilitation Services

At Alameda Alliance for Health (Alliance), we value our dedicated LTC provider partner community. We have an important notice that we would like to share with you.

The Alliance would like to inform long-term care (LTC) facilities we have received claims from LTC providers for the following rehabilitation services:

- Physical therapy
- Occupational therapy
- Speech therapy

Existing LTC contracts between the Alliance and LTC facilities do not include rehabilitation services. The Alliance contracting team will follow up with you in the next few weeks to complete contract amendments for rehabilitation services to ensure these claims are appropriately processed.

Thank you for your patience and partnership in the Alliance provider network. Together, we are creating a healthier community for all.

Questions? Please call the Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm
Phone Number: **1.510.747.4510**
www.alamedaalliance.org