

Long-Term Care (LTC) –Authorization Request Form (ARF) (for Ancillary Services)

The Alameda Alliance for Health (Alliance) Long-Term Care (LTC) Department –Authorization Request Form (ARF) (for Ancillary Services) is confidential. Filling out this form will help us better serve our members. Authorizations are based on medical necessity and covered services. Authorizations are contingent upon the member's eligibility and are not a guarantee of payment. The provider is responsible for verifying the member's eligibility on the date of service. Member must be eligible on the date of service and procedure must be a covered benefit. **THE REMAINING BALANCE MAY NOT BE BILLED TO THE PATIENT.**

INSTRUCTIONS

- 1. Please type in all of the fields below. All fields with an (*) are required. Do not handwrite or stamp.
- 2. Please fax the completed form to the Alliance Long-Term Care (LTC) Department at **1.510.747.4191**.

For questions, please call the Alliance LTC Department at 1.510.747.4516.

| SECTION 1: TYPE OF REQUEST | SECTION 2: REQUESTING PROVIDER | | | |
|---|--|--|--|--|
| Please select only one (1): <u>Routine</u> – Approval based on Alliance clinical review. The Alliance has up to five (5) business days to process routine requests. <u>Urgent</u> – Inappropriate use will be monitored. The Alliance has up to 72 hours to process urgent requests for all lines of business. <u>Retro</u> – Only granted for member eligibility issues on DOS or for services rendered in emergent or urgent situations. The Alliance has up to 30 calendar days to process retro requests. <u>Modification</u> – Request for existing authorized services. Please enter the Alliance Auth # and the member information below. Use a separate sheet to specify your changes or to attach additional supporting documentation. *If Modification, Alliance Auth #: | *Last Name: *First Name: Address: State: Zip Code: *NPI #: *TIN: Office Contact: *Phone Number: *Fax Number: Email: | | | |

| SECTION 3: MEMBER INFORMATION | | | | |
|---|--------|------------------------|--|--|
| *Last Name: *Date of Birth (MM/DD/YYYY): | | *First Name: | | |
| | | *Alliance Member ID #: | | |
| Address: | | | | |
| City: | State: | Zip Code: | | |
| Phone Number: | | Primary Insurance: | | |

| SECTION 4: RENDERING PROVIDER/FACILITY INFORMATION | | | | | | | | |
|---|--|---------------------------|--|--|--|--|--|--|
| | *Phone Number: | | | | | | | |
| | *Fax Number: | | | | | | | |
| NPI #: *TIN: | | Address: | | | | | | |
| То: | City: | State: Zip Code: | | | | | | |
| *Place of Service (Please select only one (1)): | | | | | | | | |
| Custodial | D DME | | | | | | | |
| Provider's Office | Skilled | □ Subacute | | | | | | |
| nly one (1)): | | | | | | | | |
| Provider not acce | pting new patients | Provider not available | | | | | | |
| Timely access to t | he provider | Other specify: | | | | | | |
| | | | | | | | | |
| SECTION 5: DIAGNOSIS/SERVICE CODES | | | | | | | | |
| Please DO NOT describe the procedures; only enter the Code, Modifier (MOD), and Quantity (QTY). | | | | | | | | |
| | I: To: Ily one (1)): Custodial Provider's Office nly one (1)): Provider not acce Timely access to t | <pre>*Phone Number:</pre> | | | | | | |

| *ICD-10 Code(s | 5): | | | | | | | |
|----------------|-----|------|-----------|-----|-----|-----------|-----|-----|
| *CPT/HCPCS | MOD | *QTY | CPT/HCPCS | MOD | QTY | CPT/HCPCS | MOD | QTY |
| | | | | | | | | |
| | | | | | | | | |