



Did you know?

WE ENHANCED OUR ONLINE PROVIDER PORTAL.

The enhancements to the Alliance Provider Portal have increased the ability for providers to submit requests electronically and/or obtain information more quickly. Electronic submissions also help the Alliance receive the requests faster and get a decision back to you quicker.

Services that can be accessed through the Alliance Provider Portal:

- Electronically submit a professional claim, including secondary claims
- Electronically submit requests for authorization
- Electronically submit requests for interpreter services
- View member eligibility, including coordination of benefit information
- View and receive member rosters and gap-in-care reports for assigned members

To sign up for the Alliance Provider Portal, please complete the following steps:

1. Go to the Alliance website at **www.alamedaalliance.org**
2. Select **Provider Portal** on the top right of the home page
3. Select **Create Account**

On the Alliance Provider Portal landing page, you can also download the **Provider Portal Instruction Guide**. The guide provides key information on how to create an account, check a patient's eligibility, coverage, and claim status, submit and view authorizations and referrals, submit a provider appeal or dispute, and more.

WE ARE HERE TO HELP YOU

Helping our provider network improve efficiency, quality, and the patient experience.

As a provider and medical professional, the Alameda Alliance for Health provider site will give you the ability to check patient's eligibility, coverage, check claim status, update credentialing information, submit and view authorizations and referrals, collaborate on care plans, and more.

Provider Portal Instruction Guide

This guide will provide instructions on how to sign up for a provider portal account, what features are available, and how to navigate once you are logged into the provider portal. [Click here](#) to view the Provider Portal Instruction Guide.

News and Updates

You can now submit your professional claims online directly to the Alliance!

» Avoid Waiting on the Phone. Use Our Automated Eligibility Verification Line!

Find A Doctor or Facility

[Click here](#) to search for a doctor, specialist or facility in the Alliance network.

Sign into your account

Username

Password

Sign In

Create Account

[Forgot your username or password?](#)

If you are having issues authenticating your username and/or password, please call:
Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm
Phone Number: 1.510.747.4510

Online Services

- Access guidelines, materials
- Check member eligibility and benefits
- Find forms and other resources
- Review claim status
- Search the provider and facility directory



Questions? Please call the Alliance Provider Services Department
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www.alamedaalliance.org

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