



Did you know?

THE ALLIANCE HAS DEDICATED PROVIDER RELATIONS REPRESENTATIVES.

The Alliance dedicated Provider Relations representatives are available to assist with any questions or inquiries that you may have. We are available by phone and email, and we can visit your office to meet and say hello to get to know our network!

Some of our services include:

- New provider training and ongoing education
- Provider townhall meetings and webinars
- Help with getting you a quick answer on any operational questions such as:
 - How to use the Alliance Provider Portal
 - Where to submit claims
 - Questions related to member benefits.
 - Escalated issues or claims

We have a team of five (5) representatives that are happy to help and serve you, please reach out!

Errin Poston

Email: eposton@alamedaalliance.org

Phone: **1.510.747.6291**

Leticia Alejo (Delegates and hospitals)

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Questions? Please call the Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm | Phone Number: **1.510.747.4510**
www.alamedaalliance.org

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