Did you know?

THE ALLIANCE IS BEATING THE BENCHMARK FOR CLAIM PROCESSING.

Claims stats:

- Regulatory Requirement – 90% of clean claims must be processed within **30 calendar days**. The Alliance's 12-month average is **97.6%**.

- Regulatory Requirement – 95% of all claims must be processed within **45 working days**. The Alliance's 12-month average is **99.9%**.

- The average turnaround time from receipt to payment is **18.3 days**.

The Alliance receives more than **6,484** claims a day, almost **45,385** a week, **196,667** a month,

Questions? Please call the Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm | Phone Number: **1.510.747.4510**
www.alamedaalliance.org