



Did you know?

**THE ALLIANCE RECEIVED
OVER 91,000 REQUESTS FOR
AUTHORIZATION LAST YEAR.**

- Our top three (3) requested service types are:
 1. Radiology
 2. Rehab
 3. Home Health
- Regulators require requests for standard authorizations to be processed within **five (5) business days**. The Alliance's 12-month average is **three (3) business days**.
- The Alliance extended its retroactive policy from **30 days to 90 days**. This gives providers additional time to submit a retrospective authorization request to be reviewed for medical necessity.



Questions? Please call the Alliance Provider Services Department
Monday – Friday, 7:30 am – 5 pm | Phone Number: **1.510.747.4510**
www.alamedaalliance.org

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FOR HEALTH

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