

Case and Disease Management (CMDM) – Program Referral Form

The Alameda Alliance for Health (Alliance) Case and Disease Management (CMDM) Program Referral Form is confidential. Filling out this form will help us better serve our members.

INSTRUCTIONS

- 1. Please print clearly, or type in all of the fields below.
- 2. Please mail, send by a secure email*, or fax the completed form to:

Alameda Alliance for Health

ATTN: Case and Disease Management Department (CMDM)

1240 South Loop Road, Alameda, CA 94502

Secure Email*: deptcmdm@alamedaalliance.org

Fax: **1.510.747.4130**

*If you have questions about how to send a secure email, please visit **www.alamedaalliance.org**

For questions, please contact the Alliance CMDM Department via email or call toll-free at **1.877.251.9612**. **PLEASE NOTE:** The Alliance will directly notify the member which CMDM program can provide them with services.

REQUEST DATE (MM/DD/YYYY): ______ SECTION 1: REFERRING PROVIDER INFORMATION Name: Facility/Clinic Name: _____ Phone Number: _____ Fax Number: _____ Referral Source:

Community Partner Hospital PCP Specialty Provider ☐ Other: _____ SECTION 2: MEMBER INFORMATION Last Name: _____ First Name: _____ Alliance Member ID #: _____ Date of Birth (MM/DD/YYYY): ____ Phone Number: ______ Sex: \square Female \square Male Address (or location, i.e., under 5th St. bridge): _____ State: __ SECTION 3: PROGRAM REFERRAL Please select one (1) program per referral form: ☐ Case Management (including Complex Case Management (CCM), Care Coordination, and Transitional Care Services (TCS)) ☐ Depression Disease Management ☐ Asthma Disease Management ☐ Cardiovascular Disease Management ☐ Diabetes Disease Management ☐ Other (please provide details in Section 4) **SECTION 4: REASON FOR REFERRAL** Situation/background (including past medical history (PMH), if applicable, and attach supporting documents within the past 30 days):

This fax (and any attachments) is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure, or distribution is prohibited. If you are not the intended recipient, please contact the sender by telephone or fax and destroy all copies of the original message (and any attachments).

For all other member requests, please call the Alliance Member Services Department, Monday – Friday, 8 am – 5 pm, at **1.510.747.4567**.