

FOR IMMEDIATE RELEASE

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ALAMEDA ALLIANCE FOR HEALTH IS AMONG THE HIGHEST-RATED MEDI-CAL HEALTH PLANS IN THE STATE

The Alliance Ranks Among Top-rated California Medi-Cal Managed Care Plans for 2023.

Alameda, CA – Alameda Alliance for Health (Alliance), the local health plan serving more than 350,000 Alameda County residents, was rated a top health plan in the state of California. The Alliance was the only health plan in Alameda County to receive a rating of 4 out of 5 in the National Committee for Quality Assurance’s (NCQA) 2023 Medicaid Health Plan Ratings. No other Medi-Cal (California’s Medicaid benefits program) health plan in the state earned a rating higher than 4 out of 5 stars.

NCQA’s Health Plan Ratings are evaluated on a 1- to 5-star scale and are based on three types of quality measures, such as patient experience – including encounters with doctors, plan services, and customer service. Additionally, plans are rated on clinical measures, such as the proportion of members who received preventive services and the proportion of eligible members who received recommended care for certain health conditions.

“We know that patient experience and access to preventive services are associated with better health outcomes,” said Alliance CEO Matthew Woodruff. “That is why we are proud to have achieved a 4 out of 5 stars in NCQA’s 2023 Medicaid Health Plan Ratings. This achievement could not be reached without the dedication and hard work of our provider partners, care teams, and customer service department.”

The Alliance, which serves 2 out of 10 Alameda County residents attributes this achievement to its value-added member engagement and programs, strong partnerships with community physicians, and the above-and-beyond customer service that they provide to Alliance members every day.

To learn more about the Alliance, visit us at <http://alamedaalliance.org/>.

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About Alameda Alliance for Health

Alameda Alliance for Health (Alliance) is a local, public, not-for-profit managed care health plan

committed to making high-quality health care services accessible and affordable to Alameda County residents. Established in 1996, the Alliance was created by and for Alameda County residents. The Alliance Board of Governors, leadership staff, and provider network reflect the county's cultural and linguistic diversity. The Alliance provides health care coverage to over 400,000 low-income children and adults through our National Committee for Quality Assurance (NCQA) accredited Medi-Cal and Alliance Group Care programs.