

<b>Meeting Name:</b>	Quality Improvement Health Equity Committee		
<b>Date of Meeting:</b>	5/17/2024	<b>Time:</b>	9:00 AM – 11:00 AM
<b>Meeting Coordinator:</b>	Ashley Asejo	<b>Location:</b>	Alameda Alliance for Health HQ 1240 S. Loop Rd. Alameda
<b>Webinar Meeting ID:</b>	<b>Microsoft Teams</b> Meeting ID: 274 427 185 746 Passcode: 58hbbH	<b>Meeting Materials:</b>	<a href="#">Standing Committees – Alameda Alliance for Health</a>

**IMPORTANT PUBLIC HEALTH AND SAFETY MESSAGE REGARDING PARTICIPATION AT ALAMEDA ALLIANCE FOR HEALTH COMMITTEE MEETINGS**

YOU MAY SUBMIT COMMENTS ON ANY AGENDA ITEM OR ON ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO “ATTN: ALLIANCE QIHEC COMMITTEE” 1240 SOUTH LOOP ROAD, ALAMEDA, CA 94502; OR THROUGH E-COMMENT AT [aasejo@alamedaalliance.org](mailto:aasejo@alamedaalliance.org) YOU MAY WATCH THE MEETING LIVE BY LOGGING IN VIA COMPUTER AT THE LINK PROVIDED ABOVE. IF YOU USE THE LINK AND PARTICIPATE VIA COMPUTER, YOU MAY, THROUGH THE USE OF THE CHAT FUNCTION, REQUEST AN OPPORTUNITY TO SPEAK ON ANY AGENDIZED ITEM, INCLUDING GENERAL PUBLIC COMMENT. YOUR REQUEST TO SPEAK MUST BE RECEIVED BEFORE THE ITEM IS CALLED ON THE AGENDA.

**PLEASE NOTE:** ALAMEDA ALLIANCE FOR HEALTH IS MAKING EVERY EFFORT TO FOLLOW THE SPIRIT AND INTENT OF THE BROWN ACT AND OTHER APPLICABLE LAWS REGULATING THE CONDUCT OF PUBLIC MEETINGS, IN ORDER TO MAXIMIZE TRANSPARENCY AND PUBLIC ACCESS. DURING EACH AGENDA ITEM, YOU WILL BE PROVIDED A REASONABLE AMOUNT OF TIME TO PROVIDE PUBLIC COMMENT. THE COMMITTEE WOULD APPRECIATE, HOWEVER, IF COMMUNICATIONS OF PUBLIC COMMENTS RELATED TO ITEMS ON THE AGENDA, OR ITEMS NOT ON THE AGENDA, ARE PROVIDED PRIOR TO THE COMMENCEMENT OF THE MEETING.

Meeting Objective	
To improve quality of care and close health equity gaps for Alliance members by facilitating clinical oversight and direction.	
Members	
Name	Title
Donna Carey, MD	Interim Chief Medical Officer, Alameda Alliance for Health
Paul Lao Vang	Chief Health Equity Officer, Alameda Alliance for Health
Sanjay Bhatt, MD Vice Chair	Senior Medical Director, Quality & Behavioral Health, Alameda Alliance for Health, Emergency Medicine

Aaron Chapman, MD	Behavioral Health Medical Director and Chief Medical Officer, Alameda County Behavioral Health Care Services
Tri Do, MD	Chief Medical Officer, Community Health Center Network
Felicia Tornabene, MD	Chief Medical Officer, Alameda Health System
James Florey, MD	Chief Medical Officer, Children First Medical Group
Rosalia Mendoza, MD	Medical Director, Utilization Management, Alameda Alliance for Health, Family Practice
Peter Currie, Ph.D.	Senior Director, Behavioral Health, Alameda Alliance for Health
Michelle Stott	Senior Director, Quality, Alameda Alliance for Health

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
<b>Call to Order/Roll Call:</b>	1 min	Verbal	D. Carey	Informational
<b>1. Alameda Alliance Updates</b>	5 min	Verbal	D. Carey	Informational
<b>2. Chief of Health Equity Updates</b>	5 min	Verbal	L. Vang	Informational
<b>3. Committee Member Presentations</b> <ul style="list-style-type: none"> <li>Alameda Health Systems – Improving Patient Throughput</li> </ul>	10 min	Verbal	A. Wu	Informational
<b>4. Policies and Procedures</b> <ul style="list-style-type: none"> <li>Listed below</li> </ul>	5 min	Document	D. Carey	Vote
<b>5. Approval Committee Meeting Minutes</b> <ul style="list-style-type: none"> <li>QIHEC- 4/17/2024</li> <li>A&amp;A- 5/3/2024</li> </ul>	2 min	Document	D. Carey	Vote
<b>6. Population Health Management (PHM)</b> <ul style="list-style-type: none"> <li>PHM Evaluation</li> <li>PHM Strategy</li> </ul>	10 min	Document	L. Ayala G. Duran	Vote
<b>7. NCQA Update</b>	5 min	Document	J. Karmelich	Informational

Meeting Agenda				
Topic	Time	Document	Responsible Party	Vote to approve or Informational
<b>8. Initial Health Appointments</b>	5 min	Document	F. Zainal	Informational
<b>9. Survey Results</b> <ul style="list-style-type: none"> <li>• PAAS</li> <li>• QMRT</li> <li>• CG-CAHPS</li> <li>• After Hours Survey</li> </ul>	15 min	Document	L. Tran	Informational
<b>10. Availability of Practitioners to Meet the Cultural Needs and Preferences of Members</b>	10 min	Document	M. Moua	Vote
<b>11. Public Comment</b>	1 min	Verbal	D. Carey	Informational
<b>12. Adjournment</b>	1 min	Verbal	D. Carey	Next Meeting August 16, 2024

**Americans with Disabilities Act (ADA):** It is the intention of the Alameda Alliance for Health to comply with the Americans with Disabilities Act (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance beyond what is normally provided, the Alameda Alliance for Health will attempt to accommodate you in every reasonable manner. Please contact Ashley Asejo [aasejo@alamedaalliance.org](mailto:aasejo@alamedaalliance.org) at least 48 hours prior to the meeting to inform us of your needs and to determine if accommodation is feasible. Please advise us at that time if you will need accommodation to attend or participate in meetings on a regular basis.

Policies & Procedures	
<ul style="list-style-type: none"> <li>• CBAS-002 Expedited Initial Member Assessment for CBAS</li> <li>• CBAS-004 Member Assignment to a CBAS Center</li> <li>• CBAS-005 Provision of Unbundled CBAS Services</li> <li>• CBAS-006 CBAS ERS</li> <li>• CM-034 Structure of Plan's Transitional Care Services program</li> <li>• UM-001 Utilization Management Program</li> <li>• UM-004 Over and Under Utilization</li> <li>• UM-005 Second Opinions</li> <li>• UM-007 New and or Experimental Technology Review Process</li> <li>• UM-008 Coordination of Care- California Children's Services</li> <li>• UM-014 Identifying Abuse</li> <li>• UM-016 Transportation Guidelines</li> <li>• UM-025 Guidelines for Obstetrical Services</li> <li>• UM- 029 Sensitive Services</li> <li>• UM-063 Gender Affirmation Surgery and Services</li> </ul>	<ul style="list-style-type: none"> <li>• UM- 036 Continuity of Care</li> <li>• UM-048 Triage and Screening Services</li> <li>• UM-049 Utilization Management Satisfaction Survey</li> <li>• UM-050 Tracking and Monitoring of Services Prior Authorized</li> <li>• UM-056 Standing Referrals</li> <li>• UM-057 Authorization Service Requests</li> <li>• UM-058 Continuity of Care for New Enrollees Transitioned to Managed Care After Receiving A Medical Exemption</li> <li>• UM-059 Continuity of Care for Medi-Cal Beneficiaries who Transition into MediCal Managed Care</li> <li>• UM-015 Emergency Services and Post-Stabilization Services</li> <li>• UM-003 Concurrent Review and Discharge Planning Process</li> <li>• LTC-003 LTC Case Management Member Identification and Enrollment and Management Process</li> </ul>

