

☞ CONTACT INFORMATION ☞



**1240 South Loop Road
Alameda, California 94502**

providerservices@alamedaalliance.org

We're on the Web!

www.alamedaalliance.org

Using the online Provider Connection, Alliance Providers can:

- ▶ Verify member eligibility
- ▶ Check authorization/claim status
- ▶ View an online provider manual

To get a Provider Connection account, just log onto **www.alamedaalliance.org** and click on **"Provider Connection."** Follow the online instructions. If you need assistance, please call (510) 747-4510 or e-mail **providerservices@alamedaalliance.org**

Free Interpreter Services

Does your Alliance patient need an interpreter for visits to your office? Interpreter services are free for Alliance members. Please contact Member Services at (510) 747-4567 to arrange for an in-office or telephonic interpreter at no cost to you. Or fax us at (877) 747-4504.

Eligibility (24-hour automated line)	(510) 747-4505
Authorizations (provider use only).....	(510) 747-4540 fax (877) 747-4507
Claims	(510) 747-4530 fax (877) 747-4506
Member Services (8 a.m. – 6 p.m., M-F)	(510) 747-4567 fax (877) 747-4504
Provider Credentialing	(510)747-4555 Ext 4025
Provider Services Department	(510) 747-4510 fax (877) 747-4508
Pharmacy Services Department	(510) 747-4541 fax (877) 748-4524
Alameda County Behavioral Health..... (800) 491-9099	
Children First Medical Group..... (510) 428-3489	
Community Health Center Network..... (510) 297-0200	
MedImpact (Pharmacy Benefit Manager)..... (800) 788-2949	
Delta Dental..... (800) 338-4337	
Denti-Cal..... (800) 322-6384	
Domestic Violence Hotline..... (510) 536-7233	
Healthy Families Program..... (800) 880-5305	
March Vision Care..... (888) 493-4070	
PacifiCare Behavioral Health:	
Physician Consultation.....	(800) 292-2922
Member Referral	(800) 999-9585
Quest Diagnostic (Outpatient Laboratory Services)..... (800) 288-8008	
Telephonic Interpreter Services Vendor.....	(510) 809-3986