



Health care you can count on.
Service you can trust.

You are invited to attend the Alliance's
Provider Office Training Session for the Fall Quarter



Session A
Thursday, September 18, 2008
12:00 p.m. to 1:30 p.m.
Summit Medical Center
Bechtel Room
400 Hawthorne
Oakland, CA 94609

Session B
Tuesday September 30, 2008
12:00 p.m. to 1:30 p.m.
Washington Township
Henry Nakamura Clinic
33077 Alvarado Niles Road
Union City, CA 94587

To RSVP, please circle Session A or Session B and fax to 510-747-4508 or you may call the Provider Relations department at 510.747.4510.

Please print Physician or Group Name _____

Number of Attendees _____

This session is open to both physicians and office staff. ▪ Lunch will be provided.

AGENDA

- Welcome/ Introduction
- Cultural & Linguistics Training
- Introduction to the new Alliance Chief Medical Officer, Wayne Pan, MD
- Alliance Updates:
 - Alliance CompleteCare Network Update & Referral Cards
 - Electronic Billing
 - Alliance Group Care Benefit Changes
 - Closure of the Healthy Kids Program
 - Status of State Medi-Cal 10% Budget Cut for Managed Care Plans